

17<sup>th</sup> February, 2011

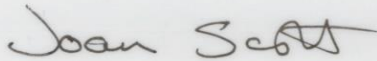
Dear Debbie,

As you know, our Mum, Cath Doyle moved to The Manor Nursing Home in Upton earlier this week. On behalf of our Mum, we would like to thank you and your "Angels" for providing such excellent care for our Mum over the last few months. Your staff are all obviously carefully selected for their kind, caring and respectful nature. They are all very hardworking and we appreciate the friendly manner in which they have always undertaken their tasks.

Thanks again for all your help.

Best wishes for the future.

Yours sincerely,

A handwritten signature in cursive script that reads "Joan Scott".

**Joan, Helen & Debbi**  
(Cath's daughters)